

1 December 2015		ITEM: 7
Health & Wellbeing Overview & Scrutiny Committee		
NHS Thurrock CCG Primary Care Update		
Wards and communities affected: All	Key Decision: Not applicable	
Report of: Rahul Chaudhari, Head of Primary Care and Acute Commissioning		
Accountable Head of Service: Mandy Ansell, (Acting) Interim Accountable Officer		
Accountable Director: Mandy Ansell, (Acting) Interim Accountable Officer		
This report is Public		

Executive Summary

To provide a summary of key issues with regards to primary care in Thurrock, and to provide an overview of steps being taken to address primary care provision in Tilbury.

1. Recommendation(s)

1.1 The committee is asked to note the contents of the report.

2. Introduction and Background

2.1 Following the challenges through the summer experienced particularly in the provision of primary care services in Tilbury, this paper builds on the paper presented to HOSC by NHS England in order to set out a road to recovery. Central to this work is stakeholder involvement in the view to develop facilities and innovative models of care. Each work stream is set out below.

2.2 Tilbury

Following the changes to 2 surgeries in East Tilbury and Tilbury, College Health Limited has been delivering primary care services across two locations in the locality from 1 September 2015 for a period of 12 months. This gives NHS England time to fully engage with patients to find a longer term solution whilst ensuring the patients receive a high quality and safe service following CQC assessments.

As previously presented to HOSC, NHS England and Thurrock CCG have been working closely together to review primary care services in Tilbury to identify potential alternative options for primary care, including GPs, services

in the area. As part of this, a public meeting was organised last month in Tilbury and local residents and stakeholders were invited to this event. The aim of the event was to engage with the service users and take their views to help shape future service provision in the region. The meeting, chaired by Councillor Worrell, was very well attended, and gave local residents an opportunity to share concerns about recent primary care issues in the area.

The CCG is also a key partner in the Tilbury Regeneration work to ensure that there is synergy between the wider development plans for the locality work and with the health plans.

2.3 Tilbury Premises Development

The CCG continues to work closely with the council and all the relevant stakeholders and exploring different options around developing a suitable site within Tilbury for a new purpose-built, integrated health and social care facility.

An options appraisal paper is due to be presented by the council at the January cabinet meeting. This facility will help to address the current lack of suitable, fit-for-purpose primary care estates in Tilbury as well as the recommendations of the primary care needs assessment review that has recently been completed by the Public Health team. The needs assessment will recommend creation of a multi-purpose integrated healthy living centre as part of the Tilbury regeneration programme. This will include an expanded primary care facility collocated with additional diagnostics, a minor injuries clinic, community and mental health services, healthy living programmes and flexible space for the community and voluntary sector.

CCGs nationally have been tasked with reviewing all primary care estate in their CCG and TCCG will be presenting a first draft to NHSE at the end of December but it is acknowledged that the final version will not be complete until the end on March 2016.

2.4 SEEDS

Following the closure of SEEDS on 30th November 2015, IC24 (Integrated Care 24) will be providing Out Of Hours (OOH) service from 1st December 2015. Members of NHS England and the CCGs for Thurrock and Basildon/Brentwood attend the fortnightly SEEDS closure board meetings, as observers to ensure that there is compliance with safe governance arrangements for the safe transfer of service provision to IC24.

2.5 Locality Based Primary Care Weekend Hubs

All four locality Primary Care Weekend Health Hubs are currently up and running. They are based in Corringham, Tilbury, Grays and South Ockendon. The CCG continues to publicise the health hubs and are keen to offer additional ways of booking an appointment. The contract lead for the health hubs is working with the Commissioning Support Unit to further develop and

implement a robust IT platform to enable NHS111 directly bookable appointments.

The clinical leads are reviewing opening hours during the winter months especially over Christmas and New Year and are also exploring various options around providing additional services through the hubs.

2.6 **General Issues**

Recruitment of GPs and practice nurses remain fundamental issues for the CCG and NHSE in the provision of services however the CCG is working closely with council colleagues and provider organisations to look at innovative alternatives with the single objective to keep care closer to home and ensure quality and safety. Key to this is the involvement of the patients and carers and local stakeholders.

3. **Consultation (including Overview and Scrutiny, if applicable)**

N/A

4. **Impact on corporate policies, priorities, performance and community impact**

4.1 It is envisaged that the above approaches will not have an adverse impact on the current service provision.

5. **Consultation (including Overview and Scrutiny, if applicable)**

N/A

6. **Impact on Corporate Policies, Priorities, Performance and Community Impact**

N/A

7. **Implications**

N/A

7.1 **Financial**

N/A

7.2 **Legal**

N/A

7.3 **Diversity and Equality**

N/A

- 7.4 **Other implications** (where significant) – i.e. Staff, Health, Sustainability, Crime and Disorder)

N/A

8. **Background papers used in preparing the report** (including their location on the Council's website or identification whether any are exempt or protected by copyright):

N/A

9. **Appendices to the report**

N/A

Report Author:

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